



Pop-In Drop-In: iLearn and CAN100

What is iLearn?

iLearn is Canadore College's Learning Management System (LMS), powered by Brightspace by D2L. It hosts course content, assignments, quizzes, grades, feedback, and other resources for both online and in-person classes.

How do I log into iLearn?

Visit <https://ilearn.canadorecollege.ca/d2l/login> and click the blue "Student and Instructor Login" button. Use your Canadore Microsoft 365 credentials (your student email and password).

When can I access iLearn and my courses?

If you've registered for your courses, you can log in now. Semester 1 students will see the CAN100 course immediately. Other courses will appear on their official start dates.

How do I access live online classes?

Live sessions are typically hosted on Microsoft Teams. Links are posted in iLearn under News, Content, or Calendar sections.

What is the Pulse app and should I use it?

Pulse is a mobile app for Brightspace that helps track deadlines, events, and updates. It's highly recommended for staying organized and receiving notifications.

What should I do if I can't log in or a course is missing?

Depending on what your exact issue is you can try any of the following:

- Check the "Can't Login" help section on the iLearn login page.
- Confirm your course registration in Self-Service.
- Contact your program coordinator or Admissions if a course is missing.

Any tips for staying organized in iLearn?

Yes! To stay organized may sure to...

- Log in frequently.
- Use the calendar tool.
- Explore academic and tech support links.
- Ask questions—support is available through iLearn Help, Student Success Services, instructors, and peers.

What is CAN100?

CAN100 is a mandatory orientation course for new students. It introduces college services, technology, safety, academic integrity, learning supports, and mental health resources.

**When do I get access to CAN100?**

Once you register for your courses, CAN100 will appear in your iLearn account.

Is CAN100 mandatory?

Yes, all new students must complete it. It's designed to help you navigate college life and succeed from day one.

When should I complete CAN100?

As soon as possible—ideally before the semester begins. The final deadline is the end of your first semester (December for Fall intake).

Where can I find my Canadore email address?

In Self-Service → Student section → Personal Information → View Email Addresses.

How long after registering can I access iLearn?

iLearn updates 3 times daily. Expect access within 8–10 hours after registration.

What if I'm logged into the wrong Microsoft account?

If you have multiple Microsoft accounts you can use a private/incognito browser window or log out completely and log back in with your Canadore credentials.